



QUALITY POLICY

The Safety Champion team wants to see a world in which no one is hurt at work, ever.

We strive to achieve this by making safety accessible and easier for all people, no matter their expertise; through our cloud-based health and safety management system solution. Our quality objective is to meet the needs and expectations of our customers by being:

- Alert to their needs
- proactive in our approach to sales, customer success and product development
- Professional in our interactions
- cost-effective and cost-conscious in the decisions we make.

Every employee is involved in and committed to achieving high quality standards for our customers through the application of the Quality Management System.

- To achieve this objective, we will: Establish and maintain a Quality Management System in accordance with ISO 9001:2015.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Make ourselves aware of customer requirements (including applicable regulatory and statutory requirements) and ensuring that we comply with them at all times.
- Identify risks and opportunities.
- actively seek feedback from interested parties to positively impact both the product and services we provide. Provide adequate resources to continually review and improve our business processes.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.

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Craig Salter
Founder & General Manager
Safety Champion Software Pty Ltd